



December 11, 2020

To our valued customers and partners,

Since the first reports of COVID-19 in early 2020, Cisco has closely monitored the pandemic and taken significant actions to protect our employees, customers and partners, while working to minimize impacts to the business. Our unique role powering the world's network puts Cisco at the center of the global pandemic response, helping organizations, both large and small, adapt to a new normal and operate securely and effectively in virtual environments.

Throughout this time, we have continually optimized our agile, distributed supply chain in response to changing market conditions. In order to safeguard the health and safety of the workers in our supply chain, Cisco requires our supply chain partners to follow all applicable government regulations and the Responsible Business Alliance (RBA) [Code of Conduct](#). We have also provided [COVID-19 Recommendations](#) to strengthen their resiliency and deploy strong response programs that support workers.

The pandemic remains a dynamic situation and is evolving daily. As countries and governments implement new orders to limit the spread of COVID-19, Cisco continues partnering with our extended supply chain ecosystem to deliver product and minimize disruptions to operations.

We appreciate your patience and partnership as we continue to navigate these uncertain times, and encourage leveraging our order tool, Cisco Commerce Workspace (CCW), for the latest lead time information.

*Additional information can be found in our [Supply Chain FAQ](#). Inquiries may be routed to [cov\\_response@cisco.com](mailto:cov_response@cisco.com) with usual Cisco contacts on copy.*